Procurement Code [Section 13-1-1 to 13-1-99 NMSA 1978] Services Determination Issued by the State Purchasing Division

November 2022

Professional Services vs. General Services [Section 13-1-76 & 87, NMSA 1978]

13-1-76. Definition; Professional Services.

"Professional services" means the services of architects, archeologists, engineers, surveyors, landscape architects, medical arts practitioners, scientists, management and systems analysts, certified public accountants, registered public accountants, lawyers, psychologists, planners, researchers, construction managers and other persons or businesses providing similar professional services, which may be designated as such by a determination issued by the state purchasing agent or a central purchasing office.

13-1-87. Definition; Services

"Services" means the furnishing of labor, time, or effort by a contractor not involving the delivery of a specific end product other than reports and other materials which are merely incidental to the required performance. "Services" includes the furnishing of insurance but does not include construction or the services of employees of a state agency or a local public body.

Notes:

- 1. The following list of Examples of Professional Services constitutes a determination by the State Purchasing Agent (SPA) that such examples are "professional services" within the meaning of the definition set forth in Section 13-1-76 NMSA 1978. This determination is issued to guide agencies in their procurements and budget preparation.
- 2. An agency may feel that, because of the case-specific facts, a service listed under "Examples of Services" should, in a particular case, be considered a "Professional Service" or that a service listed under "Examples of Professional Services" should, in a particular case, be considered a "Service." In either event, the agency should, prior to the procurement, seek a fact-specific determination from the SPA concerning the correct classification of the service in the particular case.
- 3. If an agency intends to procure a service that is not included in either list, "Examples of Professional Services" or "Examples of Services," that agency must obtain a determination from the SPA prior to the procurement.

Characteristics of Professional Services

Services are professional or technical in nature and meet more specialized needs. Work is predominantly intellectual and varied.

- Work is independent from the day-to-day control of the agency; consultant maintains control of work methods.
- Work requires regular exercise of judgment, discretion, and decision-making; involves providing advice, opinions or recommendations; may have policy-implications for agency; often addresses management-level issues.
- May require advanced or specialized knowledge, or expertise gained over an extensive period of time in a specialized field of experience.
- Work may be original and creative in character in a recognized field of endeavor, the result of which may depend primarily on the individual's invention, imagination or talent.

Characteristics of General Services

- Services are more repetitive, routine or mechanical in nature, following established or standardized procedures as contrasted with customary and regular exercise of discretion or independent judgment.
- Services contribute to the day-to-day business operations of the agency, rather than the management or policy side of the agency, and may meet more general needs of the agency.
- Services generally involving completion of an assigned task, rather than an entire project.
- Decision-making and analysis, if required, is more routine or perfunctory in nature.

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Examples of Professional Services	Examples of General Services
Accountants* (certified public accountants and registered public accountants) Actuaries	 Air/bus, vehicle charter/rental service Auctioneers Banking Services (routine, transaction based)
 Analysts of processes, programs, fiscal impact and compliance Appraisers 	 Bid-Build Boiler testing/water treatment service Bookkeeping service (routine, transaction based)
 Archeologists* Architects* Art work, original (services creating the art work) 	 Building alarm systems, service and repair Check collection service Clothing, textile fabrication repair service
 Audio/video media productions (design, development and/or oversight of) Auditors 	 Commercial laundry service, dry cleaning, etc. Communications systems installation, servicing and repair Conference and trade show coordination
 Broadband Business process re-engineering Construction Managers* 	 Construction Debt collection service Delivery/courier service Design-Build
 Counselors Consultants (including IT Consultants) Curriculum/Examination development 	 Design-Build Document storage, duplication, retrieval, review and destruction service Drug testing and screening (standard tests)
 Data Backup Services Data Storage and Management Services Design Economists 	 Engraving service Equipment installation, preventive maintenance, inspection, calibration and repair
 Engineers* Environmental monitoring: noise level, safety, hazardous gas detection, radiation monitoring service, etc. 	- Executive recruitment
 Financial Advisors Grant writing Graphic designers (creative or original in nature) 	 Firefighting/suppression service Food preparation, vending and catering services Health screening, basic diagnostic (wellness, blood pressure monitoring, blood draw, etc.)
 Independent Verification and Validation Information Technology Hosting when it includes Maintenance and Support 	 Herbicide application service Household goods packing, storage, transportation service
 Information Technology Maintenance Information Technology Management Information Technology Programming 	 HVAC system maintenance service Information Technology Hosting (only) Information Technology Help Desk Services
 Information Technology Risk Assessment Insurance Adjusters Investigators (personnel related, etc.) 	 Information Technology Services requiring software or equipment Information Technology Software and Hardware Support
 Investment advisors and management Labor negotiators Landscape Architects* 	Services Interpretive services: written/oral/sign language Inventory service
 Lawyers* Lobbyists Managed Network Services 	 Janitorial service, carpet cleaning, window washing Laboratory testing and analysis (standard tests only) Land clearing/debris removal service
 Management and system analysts* Management consultants Marketing consultants (including identifying market 	 Landscapingtree planting, grooming service, lawn mowing, etc. Language translation service
opportunities, conduct of marketing programs, planning, promotion, market research surveys, etc)	 Linen rental service Marine equipment inspection, certification and repair

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^{*} Specifically identified in the Procurement Code Section 1-13-76 NMSA 1978

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Examples of Professional Services	Examples of General Services
 Medical arts practitioners* Network Cybersecurity Services Network Installation Planners* Policy Advisors Product Development Services Program/Project Managers Psychologists* Public relations advisors/Publicists Publication development (creation of audio/video productions, brochures, pamphlets, maps, signs, posters, annual reports, etc.) Researchers* Scientists* (Bio/Chem/Env/Geo/Hydro/Mech, etc) Speech writers Statisticians Surveyors* Trade developers Training – when it is specifically delivered to an agency as opposed to established courses (such as offered at a university or college) Web design and development 	Medical equipment rental or repair service (wheelchairs, walkers, etc.) Includes measurements, adjustments and modifications to meet patient needs Metal/pipe/wiring detection service Office furnishings installation, refurbishment and repair service Package inspection and crating Painting service Paper shredding Parking lot sweeping/snow removal service Pest/weed control service Photographic/micrographic processing and delivering, includes aerial and ground photography (if analysis is included, then personal service) Printing/duplicating service Process serving Property management (rent collection, property maintenance, etc.) Recycling/disposal/litter pickup service Retreat and workshop planning, conduct, coordination, etc. Security/armored car services Shop welding/metal fabrication service Steam cleaning, high pressure washing, parts cleaning service Studio photography service (does not include portrait painting) Telephone interview service (conduct of survey using prescribed survey instrument) Towing service Training – when offered as a regular course by an institution (such as a college or university) Travel service — air, surface, water Vehicle inspection, lubricating and repair services Videotaping and recording service Warehouse dry/cold storage rental service

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