

NM ADR NEWS

Encouraging communication through mutual respect

Summer - 2009

ADR CURRENT EVENTS AND TRAINING

About the OADPR

The 2007 Governmental Dispute Prevention & Resolution Act (GDPRA) created the OADPR to promote early dispute resolution and positive collaboration among state employees and agencies through the development and support of effective and efficient programs and policies. The Office operates as a Bureau of the Risk Management Division (RMD) of the General Services Department (GSD).

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NEW MEXICO
GENERAL SERVICES DEPARTMENT

1. MONTHLY BROWN BAG LUNCH PRESENTATIONS.

No-cost lunch-time presentations on ADR-related topics by subject matter experts; participants will receive practical information for immediate use.

The July presentation took place on Wednesday, July 29th from 12 noon – 1 pm, in Roswell: Mediation Roundtable With RMD-ADR Office and state mediators.

August 27th (Thurs), 12 noon – 1pm, in Santa Fe: Presenter: Barry Simon, M.A., “A Short Introduction to Managing Conflict Effectively”

September 29th (Tues), 12noon – 1pm, in Albuquerque (tentative): Presenter: Tonianne Baca-Green, “Getting to the Core of Conflict.”

Please contact maria.voyles@state.nm.us for more information or to register for these presentations.

2. MEDIATION TRAINING AT SFCC: Santa Fe Community College will present a fall semester course entitled “**Conflict Resolution and Mediation Skills**” (3 credit hours) from August 25th – December 8th, 2009 (Tuesdays from 4:00 p.m. to 6:30 p.m.) at SFCC in Santa Fe (6401 Richards Avenue, SF, NM 87508). Instructors will be Anne DeLain W. Clark and Kelly Hill, trained mediators and facilitators with local and statewide mediation and facilitation experience. Questions? Contact Anne DeLain W. Clark at (505)660-9912 or Kelly Hill at (505)470-4427.

3. 40-HOUR BASIC MEDIATION TRAINING: The New Mexico Federal Executive Board invites state employees to participate in an upcoming 40-hour basic mediation / conflict resolution skills class, scheduled to take place on August 31st – September 4th, 2009 (8:30 am – 3:30 pm daily) at the Department of the Interior University in Albuquerque (2424 Louisiana Blvd., NE, Suite 150, Alb., NM 87110). The instructor will be Cynthia Olson. Cost for the course is \$495.00 per person. Questions? Contact John Kwait (Executive Director, New Mexico Federal Executive Board) at (505) 248-6415 / (505) 400-4333 / E-mail: John.Kwait@fws.gov.

4. ADR ADVISORY COUNCIL MEETING. Thursday, October 22nd. Guest presentation by Judge Alan Malott (2nd Judicial District Court). 10:00 am – 11:30 am in the PERA Building, 5th floor conference room (located at 1120 Paseo de Peralta in Santa Fe).

Please contact our Office for more information on any of the above items.

CITIZENS IN PUBLIC POLICY DECISION MAKING

Citizen-involved collaboration on community problems is not new; to succeed, there must be strong incentives to bring participants to the table and keep them involved in dialogue, deliberation and action. Skilled facilitators are critical to the progress of these efforts. Paul Biderman, Director of the University of New Mexico's Institute of Public Law, recently coordinated training for moderators and recorders in citizen governance processes and shared this information about the project.



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UNM INSTITUTES OFFER INAUGURAL MODERATOR/RECORDER WORKSHOP

Several University of New Mexico Institutes conducted New Mexico's first National Issues Forum Institute (NIFI) Moderators/Recorders Training workshop on June 8 and 9—and promptly went out to elicit public opinion on water law, one of the most challenging issues facing our state.

In their first project as a Kettering Foundation-funded public policy institute, the University of New Mexico's Institute of Public Law (IPL) and Institute for Public Policy (IPP) jointly brought Oklahoman Dr. Renee Daugherty to the UNM campus to train a pilot group of ten moderators and recorders. IPL and IPP are sister institutes at the UNM School of Law.

The NIFI format is designed to elicit values and opinions from citizens on public policy issues. Working from issues books developed on selected public policy concerns, moderators encourage constructive discussion on difficult topics, emphasizing strong listening skills. Several well thought out approaches are presented in understandable detail to the participants and they are asked to react. Participants are especially encouraged to identify trade-offs that might make unfavored approaches more acceptable. The results of each forum are recorded in a database maintained at the National Issues Forum Institute.

IPL and IPP have since begun using the NIFI model to conduct a series of legislatively requested forums to ascertain stakeholder sentiment on the State's process for adjudicating water rights and on several ideas for reform. Several of the workshop participants will likely be called upon for this project, as well as for a second project in the works, to ascertain public sentiment on how to achieve economic security for the elderly.

The support of the Kettering Foundation and the National Issues Forums Institute has been indispensable to these efforts. We anticipate scheduling a second moderator training sometime in 2010. For more information, or to be notified of the next training, contact IPL Director Paul Biderman at biderman@unm.edu.

**Teamwork is the ability to work together toward a common vision.
The ability to direct individual accomplishments toward organizational objectives.
It is the fuel that allows common people to attain uncommon results.**
Andrew Carnegie